

## LABEL CARTRIDGES FOR THE PT-E500 AND PT-E550W

The following cartridges are available from EzProducts:

<u>part number</u>	<u>description</u>	<u>price \$US</u>
LC4-C12-WK-PT	12MM (1/2") Clothing Labels, white / black ribbon, 32'	\$ 29.00
LC4-C18-WK-PT	18MM (3/4") Clothing Labels, white / black ribbon, 32'	\$ 31.00
LC4-C24-WK-PT	24MM (1") Clothing Labels, white / black ribbon, 32"	\$ 33.00
TZe231	1/2" Laminated Self-stick white with black ribbon, 26'	\$ 19.00
TZe241	3/4" Laminated Self-stick white with black ribbon, 26'	\$ 22.00
TZe251	1" Laminated Self-stick white with black ribbon, 26'	\$ 25.00
HSe221	Medium Eyeglass Label Cartridge, 4.9'	\$ 56.00
HSe231	Large Eyeglass Label Cartridge, 4.9'	\$ 60.00

### IF YOU HAVE PROBLEMS

If you have problems, please call EzProducts TOLL FREE at 877.906.1818 international 863.767.0155 8:30am to 5:00pm EST.

### WARRANTY REPAIR

This Brother PT500 printer is warranted for one year from the date of purchase. A copy of your invoice may be required when requesting warranty repair. Always call EzProducts at 877.906.1818 or international call 863.767.0155 to obtain a Return Machine Authorization Number (RMA) prior to returning a PT500 for repair.

# Operator's Manual

for the

**Brother PT-E500 printer**

and

**Brother PT-E550 printer**



### Start Printing & Applying Labels Quickly

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**EzPi EzProducts International Inc**

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## LABEL PRINTING - Printing a Single Label

1. Press the **Print** key.
2. Press **OK** or **Enter** key to select **Cut/Pause**

## LABEL PRINTING – Printing Several Identical Labels

1. Hold down the **Shift** key and press the **Print/** key.
2. Using the **▲▼** key scroll to the quantity of labels you wish to print and press **Ok** or **Enter** key.

## LABEL PRINTING – Automatic Print & Cut Multiple Labels

1. Press the **Menu** key, select **Advanced** using the **▲▼** keys, then press **OK** or **Enter** key.
2. Press **OK** or **Enter** key to select **Cut/Pause**.
3. Scroll to **ON** or **OFF** and press **OK** or **Enter**.
4. Press **Shift** and **Print** and scroll to number of copies, then press **Print**.

## LABEL PRINTING - Editing a Label

Use the **left/right arrow keys** to underscore the character you want to change. Tap the **BS** key to delete those characters one at a time.

## LABEL PRINTING - Erasing a Label

Press the **BS** key to delete all characters or press the **Clear** button.

## LABEL PRINTING - Saving a Label in a File

Type your label and click **File**. Arrow down to select **Save**, then click the **Enter** key. Type the name for the file and click **Enter**.

## LABEL PRINTING - Retrieving a Label from a File

Click **File** and arrow down to open or arrow up to the File Name. The Name and Number of the file will display.

## CREATING A LABEL

The P-touch printer can print six different label types:

General, Faceplate, Cable Wrap, Cable Flag, Punch Panel, and Punch Block.

To label Clothing, Eyeglasses, or any other smooth surface, Always Select General, the default value.

### CREATING A LABEL - One Line Label

1. At the **[ ]** Prompt, type one line of data.
2. Press the **Print Key**.

### CREATING A LABEL - Two Line Label

1. At the **[ ]** Prompt, type one line of data and press **Enter**.
2. Type your second line of data.
3. Press the **Print Key**.

### CREATING A LABEL – Fixed Length Label

1. Press the **General** key twice to display **Label length**.
2. Press **<** key to decrease the label length or press **>** to increase the label length.
3. Press the **Enter** or **OK** key.

### CREATING A LABEL – Variable Length Label

1. Press the **General** key twice to display **Label length**.
2. Press **>** key until **AUTO** appears in the display
3. Press the **Enter** or **OK** key.

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### IF YOU HAVE PROBLEMS

### WARRANTY REPAIR

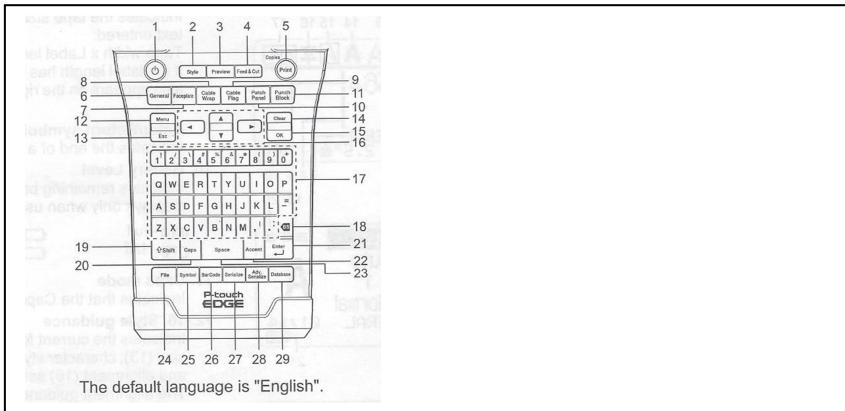
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### WIRELESS & USB CABLE ATTACHMENT TO A PC OR TABLET

The PT500 can be attached to a PC via a mini USB Cable. See PT500 Software Users Guide for details. The PT550 can be attached to a PC via a mini USB Cable or via the wireless bluetooth interface. See PT550 Software Users Guide for details.

## GETTING STARTED – Key Names & Functions



1. **Power** - Turns the P-touch label printer on and off.
2. **Style** - Sets character and label attributes.
3. **Preview** - Displays a preview of the label.
4. **Feed & Cut** - Feeds 1" of blank label media then cuts it.
5. **Print** - Prints 1 copy of the current label.
6. **General** - Creates general purpose labels.
7. **Faceplate** - Creates labels for faceplates, nameplates and single port applications.
8. **Cable Wrap** - Creates labels that wrap around a cable or wire.
9. **Cable Flag** - Creates cable flag labels.
10. **Patch Panel** - Creates single and multiple line labels for ports on a patch panel.
11. **Punch Block** - Creates labels up to 3 lines for punch-down blocks.
12. **Menu** - Sets the printer operating preferences (Language, Adjustment, etc.)
13. **Esc (Escape)** - Cancels the current command and returns the display to the data entry screen or the previous step.
14. **Clear** - Clears all text entered or all text and current label settings.
15. **OK** - Selects the displayed option.
16. **Cursor (↑ ↓ ← →)** - Moves the cursor in the direction of the arrow.
17. **Letter** - Use these keys to type letters or numbers. Use Caps or Shift key to type uppercase letters and symbols.

## GETTING STARTED - Feeding Tape

### Feed & Cut

*This function will feed approximately 1" of tape and cut it.*

1. Press the Feed & Cut Key. "Feed & Cut?" will appear on the LCD display.
2. Use the **↑ ↓** key to select the "Feed & Cut" and then press either **OK** or **Enter**. The message "Feeding Tape....Please Wait" appears while the tape is fed and then cut.
3. To exit or cancel this function, press Esc.

### Feed Only

*This function will feed approximately 1" of tape resulting in a blank label sticking out of the label cartridge. This should always be done prior to removing a label cartridge.*

1. Press the **Feed & Cut Key**. "Feed & Cut?" will appear on the LCD display.
2. Use the **↑ ↓** key to select the "Feed Only" and then press either the **OK** or **Enter key**. The message "Feeding Tape....Please Wait" appears while the tape is fed.

## GETTING STARTED - LCD Display

### LCD Contrast

*You can change the LCD display to one of five levels (+2, +1, 0, 1, 2). To make the screen easier to read. The default setting is "0".*

1. Press the **Menu** key, select "Adjustment" using the **↑ ↓** keys, then press **OK** or **Enter** key.
2. Pressing the Space key sets the contrast setting to 0, the default value.

### Backlight

*You can change the backlight setting to on or off. The display is easier to see with the backlight on. The default is on.*

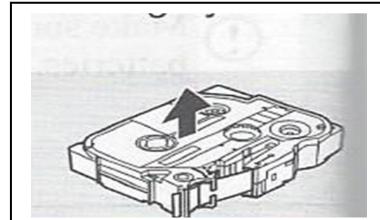
1. Press the **Menu** key, select "Advanced" using the **↑ ↓** keys, then press **OK** or **Enter** key.
2. Select "On" or "Off" using the **↑ ↓** and then press **OK** or **Enter**.
3. Power can be saved when the backlight is turned off. The backlight will automatically turn off after 10 seconds of inactivity, press any key to re-enable it.

## GETTING STARTED - Turning Power On/Off

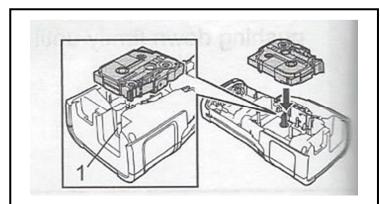
1. Press the **Φ** (Power) to turn the P-touch printer on/off

## GETTING STARTED – Installing a Label Cartridge

1. If the new label cartridge has a cardboard stopper, be sure to remove the stopper before inserting the cassette.



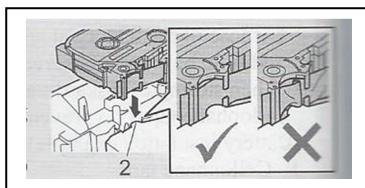
2. Check that the end of the tape is not bent and it passes through the tape guide at least  $\frac{1}{2}$  inch, also make sure that the ink ribbon is wound tight. (see photo).



3. After making sure that the power is off, place the P-touch printer on a flat surface and open the rear cover. If there is already a tape cassette in the P-touch, remove it by pulling it straight up.

4. Insert the label cartridge into the compartment with the end of the tape protruding out of the P-touch printer tape exit slot and press firmly until you hear it click.

**When inserting the label cartridge, make sure that the tape and ribbon do not catch on the print head. If there is slack in the tape, pull the tape through the tape guide.**

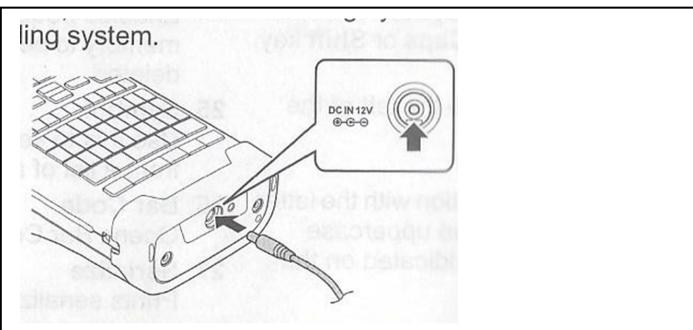


5. Close the rear cover.
6. **DO NOT PULL THE LABEL WHILE IT IS COMING OUT OF THE PRINTER. DOING SO WILL CAUSE THE INK RIBBON TO PULL OUT OF THE EXIT SLOT AND TO BE CUT WHEN THE LABEL IS CUT. THIS WILL CAUSE THE LABEL CARTRIDGE TO NO LONGER FUNCTION.**

## GETTING STARTED – Key Names & Functions (continued)

18. **BS (backspace)** - Deletes the character to the left of the cursor.
19. **Shift** - Use this key in combination with letter and number keys to type uppercase letters or the symbols indicated on the number keys.
20. **Caps** - Turns Caps mode on and off.
21. **Enter** - Enters a new line when entering text.  
**Shift Enter** - For only the "general" label application type, enters a new block.
22. **Accent** - Use this key to select and enter an accented character.
23. **Space** - Enters a space or returns a setting to the default value.
24. **File** - Enables frequently used labels in the file memory to be printed, opened, saved or deleted.
25. **Symbol** - Use this key to select and enter a symbol from a list of available symbols.
26. **Bar Code** - Opens the Bar Code Setup Screen.
27. **Serialize** - Prints serialized labels.
28. **Adv. Serialize** - Serializes and prints any 2 numbers on a label simultaneously.
29. **Database** - Use the selected range of records in the downloaded database to create labels.

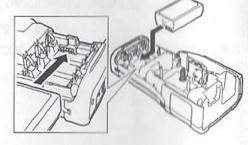
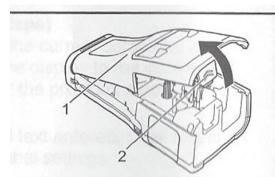
## GETTING STARTED - AC Power Adapter



1. Connect AC Adapter  
Plug the AC Adapter **AD-E001** as shown above.  
**DO NOT USE ad-18 or AD24ES AC Adapters!**  
Plug the AC Adapter into a standard electrical outlet.

## Installing the Rechargeable Li-ion Battery

1. Open the rear cover by pressing the cover latch.
  1. Rear Cover
  2. Cover latch
2. Insert the rechargeable Li-ion battery
3. Confirm that the hooks on the edge of the rear cover are inserted correctly and then reattach the cover.



## GETTING STARTED - Alkaline Ni-MH Battery

1. Make sure the POWER IS OFF! Always replace all six batteries at the same time using six brand new fully charged batteries.
2. Remove the rear cover.
3. If the batteries are already in the P-touch label printer, remove them.
4. Insert six new AA-size alkaline batteries (LR6), or fully charged Ni-MH rechargeable batteries (HR6), making sure that the positive (+) and negative (-) ends of the batteries match the positive (+) and negative (-) marks inside the battery compartment.
5. Visit <http://solutions.brother.com/> for the latest information about recommended batteries.
6. Attach the rear cover by inserting the three hooks at the bottom into the slots on the P-touch label printer, then pushing down firmly until it snaps into place.
7. **REMOVE THE BATTERIES IF YOU DO NOT INTEND TO USE THE P-TOUCH FOR AN EXTENDED PERIOD OF TIME.**

